

## **Parker's Pet Palace**

Annual Pet Care Agreement between Parker's Pet Palace, LLC (herein after called "PPP") and pet owner whose signature appears below (herein after called "Owner").

Owner agrees to pay the rate for pet care provided in effect on the date pet is checked into "PPP".

Owner further agrees to pay all costs and charges for special services requested, and all veterinary costs for the pet during the period the pet is in the care of "PPP".

Owner further agrees that the pet will not leave the facility until all charges due are paid by "Owner" or proper arrangements are agreed on by both parties.

Owner specifically represents that he or she is the sole owner of the pet, free and clear of all liens and encumbrances.

Owner specifically represents to "PPP" that , to the "owners" knowledge, the pet has not be exposed to any contagious diseases within a thirty day period prior to check-in. During the period of this Agreement, "Owner" also agrees to notify "PPP" of any known exposure of a pet to a communicable disease and hold pet from check-in until pet has a clearance from veterinary doctor. "Owner" further agrees to maintain currency of vaccinations. *\*\*\*see list of required health records on registration form*

If a pet becomes ill or injured, or if the state of the pet's health otherwise requires veterinary services, "PPP", in it's sole discretion, may engage the services of a veterinarian or administer medicine or give other requisite attention to the animal, and the expenses thereof shall be paid by the "Owner".

All charges incurred by "Owner" shall be payable upon pickup of pet, or when billed by "PPP" at address listed below. "PPP" is hereby granted and shall have a lien on the pet for any and all unpaid charges resulting from services provided during stay.

“PPP” shall exercise reasonable care for the pet. If interactive playtime is provided, “Owner” recognizes and accepts the possibility of potential risks involved. It is expressly agreed by “Owner” that “PPP” liability shall not exceed the total of \$300.00 per pet. The “Owner” agrees to be solely responsible for any and all acts or behavior while it is in the care of “PPP”, to include payment of costs for injury to staff or other animals or damages to facilities caused by the pet.

Any controversy or claims arising out of or relating to the Agreement, or the breach thereof, or as a result of any claim or controversy involving the alleged negligence by any party to this Agreement, shall be settled in accordance with the rules of the American Arbitration Association, and the judgment upon the award rendered by an arbitrator may be entered in Coffee County, Georgia. The arbitrator shall, as part to the award, determine the reward to the prevailing party of the costs as such arbitration and reasonable attorney’s fee of the prevailing party.

“Owner” agrees that all checks are deposited the day they are received. A service charge of \$30.00 will be assessed when checks fail to clear the bank on which drawn. The service charge will be increased to \$40.00 if the check is not redeemed within one week.

**Cancellation Policy:** “PPP” has a 24 hour cancellation policy for boarding except for the following holidays- New Year’s Day, Winter School Vacation, and Spring School Vacation, Memorial Day, July 4<sup>th</sup>, Labor Day, Thanksgiving and Christmas which require a seven day notice. If you do not cancel your reservation in accordance with this policy you will be charged 50% of the total reservation.

“PPP” is not responsible for any loss or damages incurred to items left with pet.

I certify that I have read and understand Parker’s Pet Palace policies. I agree to abide by these policies and accept all the terms, conditions and statements of this Agreement. This Agreement must be received before reservation can be confirmed.

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OWNER

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DATE